Title: Performance Improvement Program

POLICY | PURPOSE STATEMENT:
It is the policy of the Texas Tech University Health Sciences Center (TTUHSC) School of Nursing (SON) Larry Combest Community Health and Wellness Center (LCCHWC) services to ensure that a comprehensive, formal performance improvement program and plan are in place and implemented.

SCOPE:
This policy applies to all clinics and all patients of the Larry Combest Community Health and Wellness Center clinics and programs.

PROCEDURE:

1. Authority: The Combest Health and Wellness Center Community Alliance (CHWCCA) Governing Board will delegate the functional authority for the Performance Improvement Program. The final authority and ultimate responsibility for the assurance of a flexible, comprehensive and integrated Performance Improvement Program rest with the Performance Improvement Committee. The Performance Improvement Committee is responsible for implementing and coordinating the Performance Improvement Plan.

2. Organization: Responsibility for the daily coordination and implementation of the Performance Improvement Program shall rest with the Performance Improvement Coordinator in conjunction with the Clinical Director/Executive Director. The Governing Board serves as an oversight body for all Performance Improvement activities that either directly or indirectly affect patient care.

3. Appraisal: The Performance Improvement Plan should be evaluated on an ongoing basis to assure that it meets the Performance Improvement needs of the LCCHWC.
   a. The plan should be reviewed by the PI Committee and revised as necessary. Reviews will be documented in the Committee minutes.
Policy and Procedure

b. The Performance Improvement Policy and Plan will be approved by the Governing Board of Directors yearly.

RESPONSIBILITIES | REVIEW | REVISIONS:
It is the responsibility of the Performance Improvement Committee to review and initiate necessary revisions based on collaboration and input by Policy and Procedure committee and through Administrative management of this policy, including the review and revisions will be the responsibility of the department administrator.

RIGHT TO CHANGE POLICY:
TTUHSC SON Combest reserves the right to interpret, change, modify, amend or rescind this policy in whole or in part at any time to reflect changes in policy and/or law.

ATTACHMENT(S):
Attachment A: Continuous Quality Improvement Process