SON 01.0 Outcomes Management and Evaluation Introduction

The School of Nursing (SON) uses a CQI (continuous quality improvement) approach in assessment, measurement, evaluation, and improvement of organizational processes and customer satisfaction outcomes. The Master Evaluation Plan matrix provides the framework for achievement of the School of Nursing Strategic Plan, Mission Statement purpose, and Vision Statement of future destination. (See Attachment A for Strategic Planning Definitions Development Definitions and Attachment B for Strategic Planning Framework and Strategic Plan Map.)

The specific Master Evaluation Plan matrix Goals, measured variables, assessment tools and plans, and key indicator target values are posted in WEAVEonline, as well. The School of Nursing Strategic Plan demonstrates connections with the Texas Tech University System and Texas Tech University Health Sciences Center strategic goals. Definitions used in developing the School of Nursing Master Evaluation Plan matrix are provided, beginning on the final page of the matrix of the matrix. Additional definitions are provided in Attachment A.