SON OP: 50.140, Program Satisfaction at Graduation Assessment Policy

PURPOSE: The purpose of the School of Nursing Program Satisfaction at Graduation Assessment Operating Policy and Procedure (SON OP) is to provide a mechanism for obtaining feedback from graduates of the School of Nursing for use in the development of programmatic improvement action plans.

REVIEW: The OP will be reviewed biennially by October 1 of each odd numbered year (ONY) by the Process Improvement and Evaluation Council and the Associate Dean of Outcomes Management and Evaluation, with recommendations for revisions forwarded to the Dean of the School of Nursing.

POLICY/PROCEDURE:

1. Policy

Students are asked to complete the Program Satisfaction at Graduation Assessment immediately prior to graduation. The assessment is comprised of two components, degree studies information and objective statements plus opportunities to respond to open-ended items for identification of areas of strength, improvement opportunities, and suggested strategies for improvement.

The assessment provides graduates the opportunity to provide programmatic feedback for decision-making. Additionally, feedback provides documentation for School of Nursing Strategic Plan Goal and accreditation criteria achievement.

2. Procedure

The procedure for Program Satisfaction at Graduation Assessment tool completion and data analysis follows:

   a. During the semester of the student's graduation, the Office of the Associate Dean for Outcomes Management and Evaluation announces online tool availability with tool completion information via a link embedded in email invitations (see Attachment A – Graduation Satisfaction Assessment Tool).

   b. At the end of the tool completion time period, data are submitted for analysis and dashboard generation.

   c. The Office of the Associate Dean for Outcomes Management and Evaluation completes data analysis and generates a dashboard containing various options for interacting with the data. The dashboard is available on the website. (see Attachment B – Graduation Satisfaction Assessment Dashboard – Sample).
d. Administrators, department chairs, and curriculum/programmatic councils utilize the dashboard for decision-making and improvement planning.