PURPOSE: The purpose of the School of Nursing LCCHWC Student Satisfaction Assessment Operating Policy and Procedure (SON OP) is to provide a mechanism for obtaining feedback from students for use in the development of Larry Combest Community Health and Wellness Center clinical learning experience improvement action plans.

REVIEW: The OP will be reviewed biennially by October 1 of each odd numbered year (ONY) by the Associate Dean of Outcomes Management and Evaluation, with recommendations for revisions forwarded to the Dean of the School of Nursing.

POLICY/PROCEDURE:

1. Policy

The purpose of the LCCHWC Student Satisfaction Assessment Policy is to promote collection of valid and reliable student feedback for clinical learning experience improvement planning and decision-making.

Assessment enables administrators to receive student feedback and recommendations regarding the capability of a particular facility to assist in attainment of course objectives. Additionally, data provided facilitate course/clinical learning activity planning and decision-making.

2. Procedure

The Student Satisfaction Assessment procedure is as follows:

a. The School of Nursing Larry Combest Community Health and Wellness Center (LCCHWC) leadership determines the frequency for completion of the Student Satisfaction Assessment tool (see Attachment A - Student Satisfaction Assessment Tool).

b. The student provides the clinical facility feedback using the LCCHWC Student Satisfaction Assessment tool.

c. Completed tools are submitted to the Office of the Associate Dean for Outcomes Management and Evaluation for data aggregation, analysis, and analysis dashboard generation.
d. Analysis dashboards are distributed to the LCCHWC leadership for improvement planning and decision-making, (see Attachment B - Student Satisfaction Assessment Results Template)